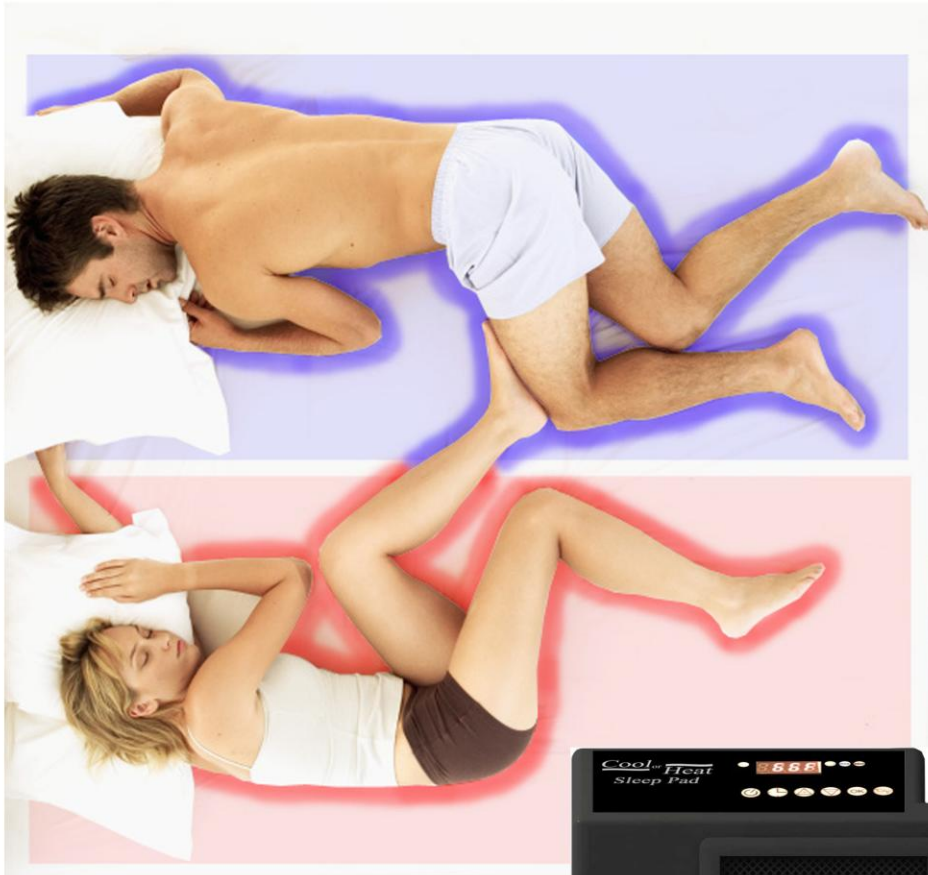


Cool-or-Heat Sleep Pad

Cool *or* Heat™

Sleep Pad



Instructions
Warnings
Warranty



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Dear Customer,

Congratulations! The Sleep Pad Model # CORH-SP-02 Thermoelectric Sleep Pad, when used as described, will give you seasons of dependable service.

We have taken numerous measures in quality control to ensure that your product arrives in top condition and will perform to your satisfaction. In the rare event that your Sleep Pad does not perform as specified, requires warranty service, or you have an installation problem, DO NOT RETURN THIS PRODUCT TO THE STORE. Please call our toll free number in the USA at 877-801-9811 and ask to speak with a member of our technical service team. Our technical service team will expedite delivery of your part, advise you on installation, and/or help troubleshoot the problem with you. If the product needs warranty service, our technical service team representative will help you obtain the fastest remedy possible under the warranty.

Technology Overview:

The Cool-or-Heat Sleep Pad uses energy-efficient thermoelectric technology to circulate cooled or heated liquid through the pad.

The temperature range of the Cool-or-Heat Sleep Pad is 50 F – 113 F (10 C to 45 C).

IMPORTANT – Thermoelectric performance is a function of ambient (room) temperature. For example, if the room temperature is 80 F, the Cool-or-Heat Sleep Pad can cool down to 62 F (18 degree difference). So at an 80 F room temperature, if you set the power unit to 55 F, the sleep pad will only cool to 62 F.

The Cool-or-Heat Sleep Pad is for comfort use only. This is NOT a medical product. If you have any medical conditions, are pregnant, or have any concerns, please consult with your doctor before use.

Installation:

GIVE US A CALL WE'LL HELP YOU INSTALL! TOLL FREE IN THE USA (877) 801-9811

1. Sleep Pad.

The full-body Sleep Pad measures 38 inches (96 cm) wide and 75 inches (190 cm) long. It will easily fit on top of a single bed or ½ of a larger bed.

Place the Sleep Pad on top of your mattress. You may place the sleep pad under or on top of your fitted sheet.

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There are three (3) comfort options for the sleep pad. We recommend Sleep Pad owners to try all three (3) options to see which cooling comfort works for them:

- Pad Only (no padded cover) – This option works great for people who suffer from night sweats and need instant cooling (this option gets very cold, please consult your doctor for long-term use).
- Pad within Cover– This is recommended for people who like to stay cool while sleeping or relaxing.
- Cover on Top of Pad– In this position the cover is placed right on top of the pad. This option is for people who desire a little more padding.

TIP: For best results, it is recommended to turn the power unit ON 15 -20 minutes prior to using the Sleep Pad.

2. Power Unit.

The Power Unit measures 9 inches (23 cm) wide by 8 inches height (20cm) by 9 inches (23cm) depth.

The Power Unit comes pre-filled with liquid. No need to add water during the initial installation.

Place the Power Unit next to your bed on the floor, towards the head of the bed. The tubing from the Sleep Pad should lead down from the pad, between your mattress and headboard, to the Power Unit on the floor. Do not block airflow around the power unit. Do not lay the Power Unit on its side. Do not cover the Power Unit.






Plug the Power Unit into a 120 volt power outlet.

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Operation:

Below is an image of the control panel on the Power Unit:





-  Press the "POWER" button to turn the Power Unit ON. The pump and fan will start to run.
-  The blue "COOL" indicator light will appear if the Power Unit is set on the cooling function.
-  The red "HEAT" indicator light will appear if the Power Unit is set on the heating function.

NOTE: When turned ON the temperature on the Power Unit will always start at the ambient room temperature.

The Sleep Pad temperature can be adjusted between 50 F and 113 F ((10 C to 45 C) and is controlled in 1 degree increments.

COOLING the Sleep Pad:

-  Press the down (-) arrow button until you get to your desired temperature.
-  Then press the OK button to confirm your desired temperature.

For constant cooling, set the temperature to 50 F, the lowest allowable temperature.

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HEATING the Sleep Pad:



Press the up (+) arrow button until you get to your desired temperature.






Then press the OK button to confirm your desired temperature.

The Power Unit can be set at a desired Heating temperature, up to 113 F. Again, choose between the three (3) Sleep Pad comfort options listed herein that works best for you.

Sleep Timer:

The sleep timer option will allow the power unit to turn OFF at a certain time. Interval options are between 0 and 24 hours.

1. Press the POWER button  on the power unit to turn ON.
2. Press the SLEEP button 
3. Press the up (+) and down (-) arrow buttons until desired hour is shown.
4. Press OK button  to set the timer. The sleep timer is confirmed with a red light showing in the bottom right corner of the control panel display.
5. The power unit will turn OFF in the number of hours selected.

To CANCEL the sleep timer setting either 1) turn off the power or 2) press the SLEEP button and then use the up (+) and down (-) arrow buttons until 0 hours is shown then press the OK button.

Remote Control:

The wireless Remote Control uses two (2) AAA batteries.

The wireless Remote Control can be used independently to control all of the functions on the Power Unit. However, the temperature adjustment buttons on the remote do not change the temperature display readout on the Power Unit. When using the Remote Control, refer to the remote's digital display for the actual temperature settings.

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Operating the Remote:



The temperature can be adjusted between 50 F and 113 F and is controlled in 1 degree increments:

COOLING - Press the COOL button to set your desired temperature. Press the OK button to confirm the desired temperature.

HEATING – Press HEAT button to set your desired temperature. Press the OK button to confirm the desired temperature setting.

Sleep Timer on Remote:

The sleep timer option will allow the power unit to turn OFF at a certain time. Interval options are between 1 and 24 hours.

1. Press the POWER button (I/O) on the remote to turn the Power Unit ON.
2. Press the SLEEP button 
3. Then press the up and down arrow buttons until you see the desired hours shown that you want the Power Unit to turn OFF.
4. Press OK button  to set the timer. The sleep timer is confirmed with a red light showing in the bottom right corner of the control panel display.
5. The power unit will turn OFF in the number of hours selected.

To cancel the Sleep Timer setting, press the SLEEP button and the sleep indicator light will begin to blink on the remote control digital display. Press the SLEEP button again to confirm cancellation of the Sleep Timer.

Maintenance:

1. Cool-or-Heat Power Unit:
 - Make sure the water level is checked weekly.
 - Add water whenever the water level is at the "Add Water" line.



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Note: The Power Unit comes prefilled with a glycol/water mixture which keeps the liquid from freezing during winter shipments. You will NOT need to add glycol to power unit, ONLY water.

- Follow these simple steps to refill the reservoir with water:
 1. Disconnect the power cord from wall outlet.
 2. Unscrew the reservoir cap located on the top of the power unit.
 3. Use a cup of water to fill the reservoir to the top of the "fill line".
(Note: Do not immerse the Power Unit in water to fill)
 4. Screw the reservoir cap back on. Plug in and continue use.

2. Cool-or-Heat Sleep Pad:

- The Sleep Pad can be hand washed with mild soap and water. Do not immerse the Sleep Pad in water.
- Hang to dry.
- Do not clean in machine washer and dryer.
- Do not iron.

3. Cotton Pad Cover

- Remove the Sleep Pad from the Cotton Cover by unbuttoning the Cotton Cover at the top (where the tube enters).
- The Cotton Cover can be machine washed on a gentle cycle.
- Do not bleach.
- Tumble dry on low. For best results, air dry.
- Remove promptly from the dryer.
- Do not iron.

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Troubleshooting:

Power unit will not operate

- Check to make sure the unit is plugged in.

The unit is not cooling

- Water may need to be added. Check water level.
- Make sure the temperature set point on the power unit is LOWER than the room temperature.
- Check to make sure the hose and tubes in pad are not kinked.
- Try a different comfort option.

The unit is not heating

- Water may need to be added. Check water level.
- Make sure the temperature set point on the power unit is HIGHER than the room temperature.
- Check to make sure the hose and tubes in pad are not kinked.
- Try a different comfort option.

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Warnings:

DAMAGED, DEFECTIVE OR LEAKING FLUID: If the Cool-or-Heat Sleep Pad is damaged during shipment do not return this item where it was purchased, please call (877) 801-9811 for assistance. **AVOID CONTACT WITH SKIN OR INGESTION OF WATER/GLYCOL MIXTURE IF PUMP BOX IS LEAKING. USE A DRY CLOTH TO ABSORB LIQUID. IN CASE OF SKIN CONTACT, IMMEDIATELY WASH WITH SOAP AND WATER.**

SAVE THESE INSTRUCTIONS.

IMPORTANT – READ THIS BEFORE USE

Safety Precautions:

DANGER – TO AVOID THE RISK OF ELECTROCUTION, BURNS, FIRE OR INJURY TO PERSONS:

1. Always unplug an appliance from electrical outlet immediately after using and before cleaning.
2. Do not reach for an appliance that has fallen into the water. Immediately unplug.
2. Do not use while bathing or in the shower.
3. Do not operate in a wet or moist condition.
4. Do not place an appliance where it can fall or be pulled into a sink or tub.
5. Do not use an appliance with an extension cord unless the cord has been checked and tested by a qualified technician.
6. Never leave an appliance unattended while in use.
7. Close supervision is needed when an appliance is being used near children or infirm persons.
8. Do not use an appliance for any purpose other than its intended use.
9. Do not place an appliance on or near a hot gas flame, electric element or on a heated oven.
10. Do not operate an appliance with a damaged cord.

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Listed below are precautions which are essential for the safe use of the COOL-or-HEAT SLEEP PAD:

IMPORTANT – READ THIS BEFORE USE

1. Read entire installation, operating manual and warnings, warranty information before use.
2. Do not block airflow around this unit or lay on its side.
3. Do not open unit, doing so will void warranty.
4. If you are sensitive to hot or cold temperatures, consult your doctor before use. To avoid any health or skin hazards, shut OFF if you start to feel uncomfortable.
5. Do not puncture the Sleep Pad cushion.
6. Do not use with infants, infirm persons, or persons insensitive to heat or cold.
7. If the cooling or heating stops, follow proper maintenance instructions to refill water.
8. Do not wash, dry, or iron the mattress pad.
9. Do not use for over 12 hours. Turn OFF when not in use.
10. The remote device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- reorient or relocate the receiving antenna
- increase the separation between the equipment and receiver

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- connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- consult the dealer or an experienced radio/TV technician for help

Limited Warranty:

COOL-OR-HEAT, LLC. products are designed and manufactured to provide a high level of trouble-free performance. COOL-OR-HEAT, LLC. warrants, to the original purchaser, that its products are free from defects in material and workmanship for one year from the date of original purchase. As part of our commitment to product excellence, COOL-OR-HEAT, LLC. routinely improves the designs, materials or production methods of its existing products. Because it is impractical to publicize all changes in every product, we reserve the right to make such changes without notice.

CONDITIONS OF WARRANTY:

If during the one-year warranty period your new product is found to be defective, COOL-OR-HEAT, LLC. will repair such defect, or replace the product, without charge for parts or labor subject to the following conditions:

1. All repairs must be performed by COOL-OR-HEAT, LLC. The equipment must not have been altered or been damaged through misuse, negligence, accident, or improper operation. Misuse includes wiring or connecting to improper polarity power sources.
2. The replacement of parts are exempted from this warranty when replacement is necessary due to normal wear and tear.
3. All warranty claims must be accompanied by the sales receipt or bill of sale.
4. Repair or replacement parts supplies by COOL-OR-HEAT, LLC. under this warranty are protected only for the unexpired portion of the original warranty.
5. COOL-OR-HEAT, LLC. will not be responsible for any charge incurred for installation.

To obtain service under this warranty, return product by mail, postage prepaid, to: Cool or Heat, LLC., 7418 East Helm Drive, Scottsdale, AZ 85260. Include your name and address, along with your sales receipt or bill of sale showing proof of date of original purchase, UPC code, and a brief description of the problem. This limited warranty does not cover accessories, bulbs and fuses, defects resulting from normal wear and tear (including chips, scratches, abrasions, discoloration or fading due to usage or exposure sunlight), accidents, alterations, unauthorized use or repair, neglect, misuse, abuse, failure to follow instructions for care and maintenance, fire, flood, and Acts of God. This warranty gives you specific legal rights. Some states

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do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the exclusions or limitations stated herein may not apply. This warranty gives the purchaser specific legal rights; other rights, which vary from state to state, may apply.

OWNER'S RESPONSIBILITY:

COOL-OR-HEAT, LLC. will make every effort to provide warranty service within a reasonable period of time. SHOULD YOU HAVE ANY QUESTIONS ABOUT SERVICE RECEIVED, OR IF YOU WOULD LIKE ASSISTANCE IN OBTAINING SERVICE, PLEASE CALL TOLL FREE 1-877-801-9811.

COOL-OR-HEAT, LLC. makes no other warranty of any kind, expressed or implied; and all implied warranties, are hereby disclaimed by COOL-OR-HEAT, LLC. and excluded from this warranty. COOL-OR-HEAT, LLC., the manufacturer, distributor, and seller shall not be liable for any injury, loss or damage, incidental or consequential, arising out of the use or intended use of the product.

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